HONDA

Honda Cars Philippines, Inc.

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URL: www.hondaphil.com

April 14, 2021

Atty. Ruth B. Castelo
Undersecretary
Consumer Protection Group
Department of Trade and Industry

DEPARTMENT OF TRADE AND INDUSTRY CPAB

RECEIVED BY J. Baltozor

DATE: 4-15. 21

TIME:

Dear Undersecretary Castelo:

Honda Motor Co., Ltd. Japan has announced the recall of several Honda vehicles for the replacement of <u>Fuel Pump</u>. In line with this, Honda Cars Philippines, Inc. will conduct a Recall Campaign for the following affected units:

Model	Model Code	Total Number
ACCORD	CR2	30
	CV1	55
BR-V	DG1	3,094
CITY	GM6	5,100
CIVIC	FC6	667
	FC1	234
CIVIC TYPE-R	FK8	90
CR-V	RW3	172
HR-V	RU5	461
JAZZ	GK5	600
MOBILIO	DD4	360
Grand Total		10,863

Findings show that the fuel pumps could fail and lose engine to stall or lose power as a result of an error in the manufacturing process by the supplier. We deeply apologize for the situation.

While there have been no reported crashes or injuries due to this in the Philippines, HCPI with our thirty-seven (37) authorized Honda Dealers and Service Centers nationwide will proceed with the replacement of the fuel pump module by service kit. This will be free of charge for the vehicle owners, and it will take a maximum of two hours to replace.

We will duly notify the vehicle owners. If the vehicles have been sold or disposed of, we will ask assistance in getting the contact information of the new owners. Likewise, we will post in www.hondaphil.com the frame numbers of the affected vehicles. Owners may also inquire with Honda Dealers or through HCPI's hotline 1-800-1000-46632 (Honda) and 8-857-7240.

Sincerely,

Vicenta Balarbar Administration Division Hea Routing Stip

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