



June 26, 2020

DIRECTOR DOMINGO R. TOLENTINO JR.

Consumer Protection Group
Department of Trade and Industry

Subject: Service Campaign for Anti-lock Brake System (ABS) relay installation for certain 2005 to 2009
Model Year Carnival and Sorento

Dear Director Tolentino,

In behalf of KP Motors Corporation (KPMC), the authorized distributor of KIA vehicles in the Philippines, I would like to inform your good office that KPMC through its nationwide dealership network will implement a Service Campaign to certain Carnival and Sorento vehicles.

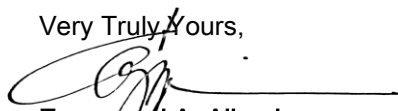
- Carnival: 983 affected units, produced on the period of June 10, 2005 through December 14, 2009
- Sorento: 1 affected unit, produced on the period of December 14, 2005 to December 17, 2008

Our dealers will install a PCB Relay Block Kit in the junction box of the abovementioned Carnival and Sorento vehicles. This procedure is being performed to prevent water moisture intrusion in the junction box that in extreme conditions may cause electrical short circuit of ABS module.

All parts and services for this Service Campaign will be provided free of charge to our customers. Our dealers will contact the owners of the affected vehicles and invite them to visit our service centers to perform the repair procedure.

For your reference we had attached the Vehicle Identification Number (VIN) list of the affected vehicles.

Very Truly Yours,


Emmanuel A. Aligada
President
KP Motors Corporation

11th Floor Bonifacio One Technology Tower
3030 Rizal Drive West Cor.
31st St., Bonifacio Global City, Taguig

The Power to Surprise