

BUREAU OF CUSTOMS (BOC)

G/F OCOM Building
16th Street, South Harbor, Port Area, Manila
Website: www.customs.gov.ph

Contact Information for Accreditation of Importers/Brokers

Account Management Office (AMO)

Landline: (632) 8527-8402
Mobile: (Smart) 0921-679-2174
(Globe) 0945-211-2427

A client may also communicate with AMO by opening a ticket via the BOC Portal -
<https://client.customs.gov.ph/index.php>

Customer Assistance & Response Service (BOC-Cares)

Hotline: (632) 8705-6000
Mobile: (Globe) 0905-299-7977
(Smart) 0929-503-5138
Email: boc.cares@customs.gov.ph
Facebook: <https://www.facebook.com/BureauOfCustomsPH>
Twitter: <https://twitter.com/CustomsPH>
Instagram: <https://www.instagram.com/customs.ph/>
BOC Customer Care Portal: <https://client.customs.gov.ph/>