



Quality Pledge

PAB is committed to:

- provide quality service to its customer that creates confidence in the competence and integrity of all PAB accreditation activities,
- provide accreditation service according to the requirements of internationally accepted standards, ISO/IEC 17011 and applicable international guidance documents,
- be impartial, fair, and objective in its dealing with conformity assessment bodies (CABs),
- contribute to the development and mutual recognition of practical and effective conformity assessment activities worldwide,
- observe confidentiality in all its dealing with CABs,
- ensure the integrity and value of the certificates issued by its accredited CABs,
- adhere to a high standard of competence, professionalism, and integrity.,
- continually improve PAB quality by monitoring, measuring and enhancing the effectiveness of procedural systems.