



REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF BUDGET AND MANAGEMENT

General Solano St, San Miguel, Manila

ACKNOWLEDGEMENT RECEIPT

The **Department of Budget and Management** hereby acknowledges the receipt of your letter/request which has been uploaded to the DBM-Document Management System and routed to the appropriate office/s with the following information:

Sender: DTI - PERSONAL DELIVERY

Document Title: DTI-QUARTERLY PHYSICAL REPORT OF OPERATION AS OF 1ST QUARTER 2016

Document Reference No: 2016-BA-038411

Date and Time Uploaded: Wednesday, May 04, 2016 3:13:17 PM

Uploaded By: RECEIVING Ryan

Routed To: BMB-A Elsa Abundo

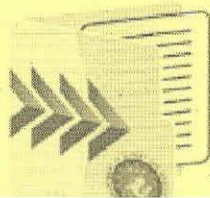
CC:

Total no of pages received: 1 copy and 3 pages

The determination of the completeness of the documentary requirements submitted, if any, is subject to the evaluation of the technical person in charge.

This receipt is system generated and does not require signature.

Received by:



Department of Budget and Management
**DOCUMENT
MANAGEMENT
SYSTEM**

Receiving copy

BAR

Quarterly Physical Report of Operation
as of 1st Quarter 2016

DEPARTMENT OF TRADE AND INDUSTRY

MAJOR FINAL OUTPUTS (MFOs)/PROGRAMS, ACTIVITIES, AND PROJECTS (PAPs) with PERFORMANCE INDICATORS		UACS Code	CY 2016 PHYSICAL TARGETS					CY 2016 PHYSICAL ACCOMPLISHMENTS					Remarks
			1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	
PART A													
MFO 1: Trade and Industry Policy Services													
Quantity	No. of plans and policies updated, issued and disseminated		4	8	6	11	29	8				8	
Quality	Ave. % of stakeholders who rate the plans and policies as satisfactory or better ¹						90%	-				-	
Timeliness	% of policies issued and disseminated within deadline		90%	93%	90%	93%	90%	100%				100%	
¹ Results of the annual Stakeholder Engagement Survey in 2016 will be available in the 4th quarter of the year.													
MFO 2: Technical Advisory Services													
Quantity	Number of MSMEs assisted		24,448	32,186	32,683	23,683	113,000	31,626				31,626	
Quality	% of MSMEs assisted who rated DTI assistance as satisfactory or better		90%	90%	90%	90%	90%	99%				90%	
Timeliness	% of requests that were responded to within the deadline		90%	90%	90%	90%	90%	100%				100%	
MFO 3: Trade and Investment Promotion Services													
P1													
Quantity	No. of exporters assisted		875	875	875	875	3,500	844				844	
Quality	% of exporters who rated DTI assistance as satisfactory or better		95%	95%	95%	95%	95%	95%				95%	
Timeliness	% of business requests for assistance responded within three (3) days		95%	95%	95%	95%	95%	100%				100%	
P2													
Quantity	No. of investors assisted		208	208	208	208	832	282				282	

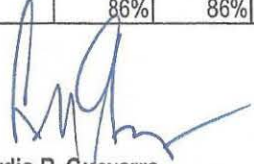
Quality	% of investors who rated DTI assistance as satisfactory or better	95%	95%	95%	95%	95%	95%	95%				95%	
Timeliness	% of business requests for assistance responded within three (3) days	95%	95%	95%	95%	95%	95%	95%				95%	
MFO 4: Consumer Protection Services													
P1													
Quantity	No. of advocacy initiatives undertaken	1047	1279	1387	1102	4,815	830					830	
Quality	% of clients who rated DTI advocacy initiatives as satisfactory or better	75%	75%	75%	75%	75%	100%					100%	
Timeliness	% of advocacy initiatives implemented as programmed and on schedule	94%	94%	94%	94%	94%	99%					99%	
P2													
Quantity	No. of consumer complaints process and resolved	1,321	1,316	1,251	1,212	5,100	1,296					1,296	
Quality	% of participants in complaints hearings who rated the fairness of the process as satisfactory or better	90%	90%	90%	90%	90%	91%					91%	
Timeliness	% of processed consumer complaints resolved within prescribed time by mediation w/n 10 working days after filing and arbitration w/n 20 working days if failed by mediation	83%	83%	83%	83%	83%	89%					89%	
MFO 5: Business and Trade Regulation Services													
P1.a Licensing and Registration													
Quantity	No. of business name application processed	128,165	98,002	77,280	70,753	374,200	102,208					102,208	
Quality	% of clients who rated the service as satisfactory or better	90%	90%	90%	90%	90%	98%					98%	
Timeliness	% of business names registered within 15 minutes	90%	90%	90%	90%	90%	86%					86%	
P1.b Licensing and Registration													
Quantity	No. of applications for business licenses, permits, registrations, authorities processed	13,265	11,544	11,210	10,981	47,000 ^{af}	11,648					11,648	
Quality	% of clients who rated DTI's licensing/accreditation system as satisfactory or better	90%	90%	90%	90%	90%	100%					100%	

Timeliness	% of license/accreditation applications acted upon within the prescribed time		90%	90%	90%	90%	90%	98%				98%
P2. Monitoring												
Quantity	No. of compliance inspections carried out		8,060	8,853	8,300	7,387	32,600	8,749				8,749
Quality	% of inspections carried out resulting to the issuance of notice of violations		4%	4%	4%	4%	4%	5%				5%
Timeliness	% of license or authorized entities inspected within effectivity of license		88%	88%	88%	88%	88%	97%				97%
P3. Enforcement												
Quantity	No. of firms monitored		14,345	15,999	14,816	13,140	58,300	13,058				13,058
Quality	% of violating firms penalized		88%	88%	88%	88%	88%	81%				81%
Timeliness	% of violating firms penalized complying with the penalty within prescribed time as contained in the decision		86%	86%	86%	86%	86%	100%				100%

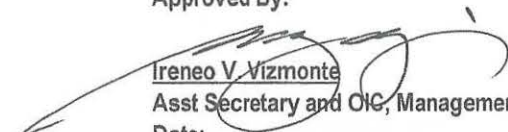
^a Adjusted target, target reflected in the 2016 GAA is 34,300

Prepared By:


Mary Jean T. Pacheco
 Director, Corporate Planning Service
 Date:


Lydia R. Guevarra
 OIC, Financial and Management Service
 Date:

Approved By:


Ireneo V. Vizmonte
 Asst Secretary and OIC, Management Services Group
 Date: