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REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF BUDGET AND MANAGEMENT

General Solano St, San Miguel, Manila

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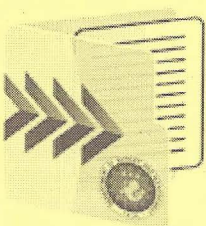
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**Quarterly Physical Report of Operation
2nd Quarter 2016**

DEPARTMENT OF TRADE AND INDUSTRY

MAJOR FINAL OUTPUTS (MFOs)/PROGRAMS, ACTIVITIES, AND PROJECTS (PAPs) with PERFORMANCE INDICATORS		UACS Code	Target		Actual Accomplishment	Remarks
			2Q	Annual		
PART A						
MFO 1: Trade and Industry Policy Services						
Quantity	No. of plans and policies updated, issued and disseminated		8	31	6	
Quality	Ave. % of stakeholders who rate the plans and policies as satisfactory or better ¹					
Timeliness	% of policies issued and disseminated within deadline		93%	90%	100%	
¹ Results of the annual Stakeholder Engagement Survey in 2016 will be available in the 4th quarter of the year.						
MFO 2: Technical Advisory Services						
Quantity	Number of MSMEs assisted		32,186	113,000	67,698	
Quality	% of MSMEs assisted who rated DTI assistance as satisfactory or better		90%	90%	98%	
Timeliness	% of requests that were responded to within the deadline		90%	90%	100%	
MFO 3: Trade and Investment Promotion Services						
P1						
Quantity	No. of exporters assisted		875	3,500	2,123	
Quality	% of exporters who rated DTI assistance as satisfactory or better		95%	95%	100%	
Timeliness	% of business requests for assistance responded within three (3) days		95%	95%	100%	
P2						
Quantity	No. of investors assisted		208	832	526	
Quality	% of investors who rated DTI assistance as satisfactory or better		95%	95%	100%	
Timeliness	% of business requests for assistance responded within three (3) days		95%	95%	100%	
MFO 4: Consumer Protection Services						
P1						
Quantity	No. of advocacy initiatives undertaken		1,279	4,815	2,716	
Quality	% of clients who rated DTI advocacy initiatives as satisfactory or better		75%	75%	97%	
Timeliness	% of advocacy initiatives implemented as programmed and on schedule		94%	94%	101%	
P2						
Quantity	No. of consumer complaints process and resolved		1,316	5,100	2,741	

MAJOR FINAL OUTPUTS (MFOs)/PROGRAMS, ACTIVITIES, AND PROJECTS (PAPs) with PERFORMANCE INDICATORS		UACS Code	Target		Actual Accomplishment	Remarks
PART A			2Q	Annual		
Quality	% of participants in complaints hearings who rated the fairness of the process as satisfactory or better		90%	90%	97%	
Timeliness	% of processed consumer complaints resolved within prescribed time by mediation w/n10 working days after filing and arbitration w/n 20 working days if failed by mediation		83%	83%	91%	
MFO 5: Business and Trade Regulation Services						
P1.a Licensing and Registration						
Quantity	No. of business name application processed		98,002	374,200	214,990	
Quality	% of clients who rated the service as satisfactory or better		90%	90%	98%	
Timeliness	% of business names registered within 15 minutes		90%	90%	99%	
P1.b Licensing and Registration						
Quantity	No. of applications for business licenses, permits, registrations, authorities processed		11,544	47,000 ^{a/}	21,790	
Quality	% of clients who rated DTI's licensing/accreditation system as satisfactory or better		90%	90%	99%	
Timeliness	% of license/accreditation applications acted upon within the prescribed time		90%	90%	99%	
P2. Monitoring						
Quantity	No. of compliance inspections carried out		8,853	32,600	29,521	
Quality	% of inspections carried out resulting to the issuance of notice of violations		4%	4%	4%	
Timeliness	% of license or authorized entities inspected within effectivity of license		88%	88%	100%	
P3. Enforcement						
Quantity	No. of firms monitored		15,999	58,300	39,825	
Quality	% of violating firms penalized		88%	88%	84%	
Timeliness	% of violating firms penalized complying with the penalty within prescribed time as contained in the decision		86%	86%	98%	

^{a/} Adjusted target, target reflected in the 2016 GAA is 34,300

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Asst Secretary and OIC, Management Services Group

Date: 8.2.2016

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Date: