

REPUBLIC OF THE PHILIPPINES DEPARTMENT OF BUDGET AND MANAGEMENT

GENERAL SOLANO STREET, SAN MIGUEL, MANILA

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DTI-QUARTERLY PHYSICAL REPORT OF OPERATION AS OF 2017 DECEMBER

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QUARTERLY PHYSICAL REPORT OF OPERATION As of 2017 December 31

Department: Department of Trade and Industry (DTI)
Appropriations: Current Year Appropriations
Agency: Office of the Secretary
Operating Unit: Central Office
Organization Code (UACS): 220010100000
Report Status: APPROVED

Particulars	2nd Quarter Qu 4	Quarter Qu	ath 6	Total 7=(3+4+5+6)	1st Quarter 8	2nd Quarter 9	ter Quarter Quarter	4th Quarter 11	Total 12=(8+9+10+11)	December 31 2017 13	Remarks 14
3010000000	HHH		+++	7=(3+4+5+6)	80	9	10	11	12=(8+9+10+11)	13	14
		-									
		-									
No. of plans and policies updated, issued and disseminated	o	ភ	10	42	4	o	24	73	107	65	
	-										
Ave. % of stakeholders who rate the plans and policies as satisfactory or better			92%	92%				96%	96%	4%	Report in Q4
Timeliness											
s issued and disseminated within deadline 90%	90%	90%	90%	90%	100%	100%	100%	0.96	99%	9%	
3020000000	-										
No. of MSMEs assisted 26758 30	30248 3:	32575	26758	116,339	38061	59003	38061	71989	207114	90775	
% of MSMEs assisted who rated DTI assistance as 92% 9:	92%	92%	92%	92%	99%	99%	99%	0.97	99%	7%	
Timeliness											
% of requests that were responded to within the deadline 92% 9;	92%	92%	92%	92%	100%	99%	99%	_	99%	7%	
MFO 3: TRADE AND INVESTMENT PROMOTION 30300000000											
No. of exporters assisted 700 7	735	980	1085	3,500	1343	640	109	1435	3527	27	
% of exporters who rated DTI assistance as satisfactory or better			95%	95%		100%	100%	96%	96%	1%	
Timeliness	1										
% of business requests for assistance responded within three (3) days			95%	95%		100%	100%	96%	96%	1%	
No. of investors assisted 321 3	321	321	322	1,243	754	684	596	458	2492	4636	
the sub-											
% of investors who rate DTI assistance as satisfactory or 95 better	95%		95%	95%		100%	100%	100%	100%	5%	
Timeliness											
ess requests for assistance responded to within	95%		95%	95%		100%	100%	100%	100%	5%	
MFO 4: CONSUMER PROTECTION SERVICES 3040000000											
No. of advocacy initiatives undertaken 1067 13	1358 1	1358	1067	4,849	1280	1930	2328	2306	7844	2994	
% of cilents who rated DTI advocacy initiatives as satisfactory or better 84% 84	84%			80%	96%	98%	99%	99%	98%	14%	
Timeliness											
% of advocacy initiatives implemented as programmed and 95% 95	95% 9	95%	95%	95%	100%	100%	99%	100%	100%	5%	

About of complaints processed and resolved within pre-scribed ine by medicine complaints and resolved within pre-scribed ine by medicine and resolved within pre-scribed ine by medicine and resolved within pre-scribed ine by medicine and resolved within 10 working days affect by the resolved within 10 working days affect by the resolved within 10 working days affect by the resolved resolved within 10 working days affect by the resolved resolved within 10 working days affect by the resolved reso	Quantity													
ness 95% 95% 95% 95% 95% 95% 95% 99% 99% 99%	No. of complaints processed and resolved		1084	1084	1084	1084	4,337		932	1287	4248	7641	3304	updates the 4620 submitted on 2/28 after DTI heightened
ness 95% 95% 95% 95% 95% 95% 97% 99% 98% 98% 96% 95% 95% 95% 95% 95% 95% 95% 95% 95% 95	Quality													consumer protection activities
Per 89% 89% 89% 89% 89% 94299 94299 377,197 182844 98379 125874 97917 18284 95% 95% 95% 95% 95% 95% 95% 95% 95% 95%	% of participants in complaint hearings who rate the fairness of the process as satisfactory or better		95%	95%	95%	95%	95%	95%	97%	99%	98%	98%	3%	
Ber B9%	Timeliness													
NICES 3050000000 94299 94299 94299 94299 377,197 182644 98379 125674 97917 94299 94299 94299 94299 377,197 182644 98379 125674 97917 12762 12762 12762 51,048 17436 14635 16101 15761 95% 95% 95% 95% 95% 95% 95% 95% 99% 99%	% of processed consumer complaints resolved within prescribed time by mediation within 10 working days after													
VICES 3050000000 40299 94299 94299 377,197 182644 98379 125874 97917 er 94299 94299 94299 377,197 182644 98379 125874 97917 er 95% 95% 95% 95% 95% 95% 98% 98% 98% 99% amas 95% 96% 96% 96% 96% 96% 96% 98% 98% 98% 99% 1the 94% 94% 94% 94% 94% 94% 94% 99% 99% 99% 1the 9216 9216 9215 36,863 17609 21527 25709 30213 1willy 91% 91% 91% 91% 91% 97% 99% 99% 13766 13766 13766 13766 13766 13766 13766 13766 13766 91% 91% 91% 96% 98% 99% 100% 100% 91% 91% 91% 91% 96% 96% 96% 96% 96% 96% 96% 96% 96% 96% 96% 96% 96% 96% 96% 96%	filing and arbitration within 20 working days if failed by mediation		89%	89%			82%	94%	95%	96%	97%	96%	14%	
94299 94299 94299 94299 377,197 182844 98379 125874 97917 12762 12762 12762 12762 51,048 17436 14635 16101 15761 12762 12762 12762 51,048 17436 14635 16101 15761 12762 12762 12762 51,048 17436 14635 16101 15761 12762 95% 95% 95% 95% 95% 98% 98% 98% 98% 99% 12763 95% 96% 96% 96% 96% 96% 99% 99% 12764 9216 9216 9215 36,863 17609 21527 25709 30213 12765 13766		3050000000												
94299 94299 94299 94299 377,197 182644 98379 125874 97917 12762 12762 12762 51,048 17436 14635 16101 15761 12762 12762 12762 51,048 17436 14635 16101 15761 12762 12762 12762 51,048 17436 14635 16101 15761 12762 12762 12762 51,048 17436 14635 16101 15761 12762 12762 12762 12762 55% 95% 95% 98% 98% 98% 99% 12762 12762 95% 95% 95% 95% 98% 98% 99% 12763 95% 95% 95% 95% 99% 99% 99% 12764 94% 94% 94% 94% 99% 99% 99% 12765 9216 9216 9215 36,863 17609 21527 25709 30213 12766 13766 13766 13766 13766 55,064 19701 18098 21793 14237 12762 12762 12762 12762 12763 14237 12763 12764 12765 13766	Licensing and Registration													
94299 94299 94299 94299 377,197 182644 98379 125874 97917 12762 12762 12762 12762 51,048 17436 14635 16101 15761 er 95% 95% 95% 95% 95% 95% 98% 98% 98% 98% 99% 11the 94% 94% 94% 94% 94% 94% 99% 99% 99% 99%	Quantity													
er 95% 95% 95% 95% 95% 95% 98% 98% 99% 99% 100% 99% 100% 91% 91% 91% 91% 91% 91% 91% 91% 91% 91	No. of business name applications processed		94299	94299	94299	94299	377,197	182644	98379	125874	97917	504814	127618	
er 95% 95% 95% 95% 95% 95% 98% 98% 99% 99% 96% 96% 96% 96% 96% 96% 99% 99	No. of applications for business licenses, permits, registrations, authorities processed		12762	12762	12762	12762	51,048	17436	14635	16101	15761	63933	12885	
er 95% 95% 95% 95% 95% 98% 98% 98% 99% 99 99 95 95% 95% 95% 95% 95% 95% 9	Quality													
em as 95% 95% 95% 95% 95% 99% 98% 94% 99% 1 the 96% 96% 96% 96% 96% 96% 99% 99% 99% 99% 2 string 9216 9216 9216 9215 36,863 17609 21527 25709 30213 3 string 5% 5% 5% 5% 5% 2% 2% 1% 6% 1 string 91% 96% 96% 96% 96% 96% 1 string 13766 13766 13766 13766 55,064 19701 18098 21793 14237 1 string 91% 91% 91% 90% 90% 96% 98% 100%	% of clients who rated the service as satisfactory or better		95%	95%	95%	95%	95%	98%	98%	98%	99%	98%	3%	
1the 96% 96% 96% 96% 96% 99% 99% 99% 99% 96% 94% 94% 100% 99% 99% 99% 99% 99% 99% 916 9216 9216 9216 9216 9215 36,863 17609 21527 25709 30213 91% 91% 91% 91% 91% 91% 91% 91% 91% 91%	% of clients who rated DTI's licensing/accreditation system as satisfactory or better		95%	95%	95%	95%	95%	99%	98%	94%	99%	98%	3%	
1the 96% 96% 96% 96% 96% 99% 99% 92% 99% 94% 94% 100% 99% 99% 99% 99% 99% 99% 94% 94% 100% 99% 99% 99% 99% 99% 99% 94% 94% 100% 99% 99% 99% 99% 99% 99% 99% 99% 99%	Timeliness													
a 94% 94% 94% 94% 94% 100% 99% 99% 99% 9216 9216 9215 36,863 17609 21527 25709 30213 9216 9216 9216 9218 25% 5% 2% 2% 1% 6% 100% 91% 91% 91% 91% 91% 91% 91% 91% 95,064 19701 18098 21793 14237 90% 90% 90% 90% 96% 100%	% of business names registered within 15 minutes		96%	96%	96%	96%	96%	99%	99%	92%	99%	97%	1%	
9216 9216 9215 36,863 17609 21527 25709 30213 8 5% 5% 5% 5% 5% 2% 2% 1% 6% 6% 6% 13766 13	% of license/accreditation applications acted upon within the prescribed time		94%	94%	94%	94%	94%	100%	99%	99%	99%	99%	5%	
9216 9216 9216 9215 36,863 17609 21527 25709 30213 9 5% 5% 5% 5% 2% 2% 1% 6% 6% 6% 13766	Monitoring													
9216 9216 9215 36,863 17609 21527 25709 30213 8 5% 5% 5% 5% 5% 2% 2% 1% 6% 100% 10/10/10/10/10/10/10/10/10/10/10/10/10/1	Quantity													
a 5% 5% 5% 5% 5% 2% 2% 1% 6% with 91% 91% 91% 91% 91% 99% 100% 13766 13766 13766 13766 55,064 19701 18098 21793 14237 91% 91% 91% 91% 96% 86% 86% 100%	No. of compliance inspections carried out		9216	9216	9216	9215	36,863	17609	21527	25709	30213	95058	58195	
13766 13766 13766 13766 13766 55,064 19701 18098 21793 14237	Quality													
13766 13766 13766 55,064 19701 18098 21793 14237 99% 99% 90% 90% 90% 90% 98% 100%	% of inspections carried out resulting to the issuance of a notice of violation		5%	5%	5%	5%	5%	2%	2%	1%	6%	5%	0%	
13766 13766 13766 13766 55,064 19701 18098 21793 14237 99% 99% 99% 90% 90% 90% 98% 100%	Timeliness													
13766 13766 13766 13766 55,064 19701 18098 21793 14237 91% 91% 91% 86% 86% 90% 90% 90% 98% 100%	% of license or authorized entities inspected within effectivity of license			91%		91%	91%		97%	99%	100%	98%	7%	
13766 13766 13766 13766 55,064 19701 18098 21793 14237 91% 91% 91% 91% 86% 86% 90% 90% 90% 90% 98% 100%	Enforcement													
13766 13766 13766 55,064 19701 18098 21793 14237 91% 91% 91% 86% 86% 90% 90% 90% 90% 98% 100%	Quantity													
91% 91% 91% 86% 86% 90% 90% 90% 98% 100%	No. of firms monitored		13766	13766	13766	13766	55,064	19701	18098	21793	14237	73829	18765	
91% 91% 91% 86% 86% 90% 90% 90% 98% 100%	Quality													
90% 90% 90% 98% 100%	% of violating firms penalized			91%	_	91%	91%		86%		86%	86%	-5%	
90% 90% 98% 100%	% of violating firms penalized complying with the penalty		>		_									
	within prescribed time as contained in the decision		2	90%		90%	90%		98%		100%	99%	9%	

ROBERT ALVIN T. ARCEO, Planning & Management Service
Date: 13/Apr/2018
This report was generated using the Unified Reporting System on 16/04/2018 11:55

Dir. LYDIÁ ŠI GUEVARRA, Financial Management Service Date: 13/Apr/2018

Approved By:

Prepared By: