

KNOW YOUR CONSUMER RIGHTS & RESPONSIBILITIES!

RIGHTS

- Basic needs
- Safety
- Information
- Choice
- Representation
- Redress
- Consumer education
- Healthy environment

RESPONSIBILITIES

- Critical awareness
- Action
- Social concern
- Environmental awareness
- Solidarity



Visit the nearest DTI Office
in your area or call
DTI Direct 751.3330,
DTI Consumer Care
Hotline 1-384 (1-DTI),
DTI Mobile 0917.8343330
or email us at:
ConsumerCare@dti.gov.ph



www.dti.gov.ph



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Q:



NO WARRANTY?

A:

IMPOSSIBLE!

Lahat ng mga produkto
at serbisyo na binibili
ay may warranty.

Ano-ano ang klase ng
WARRANTY?

Gaano katagal ang
WARRANTY?

Ang warranty ay maaaring
“**EXPRESS**” o “**IMPLIED**”.
Ang **EXPRESS WARRANTY**
ay nakasulat sa warranty card.

Ang **RESIBO** ay patunay ng
IMPLIED WARRANTY.

Ang **IMPLIED WARRANTY**
ay hindi dapat bababa
sa 60 Days.
Ang **EXPRESS WARRANTY**
naman, kung ano ang
nakasaad sa
warranty card.